



**Aetna Better Health of Texas (ABHTX)  
PROVIDER NOTIFICATION- Variable Schedules**

Background:

S.B. No. 1648 requires HHSC to allow a health care provider to enter a variable schedule into the Electronic Visit Verification (EVV) system. HHSC EVV Operations released the variable schedule functionality in August 2022 for the EVV vendor systems (Vesta and AuthentiCare). Detailed information about schedules, schedule types, and the new functionality are in The EVV Policy Handbook sections 4600 Schedules and 4610 Schedule Types.

Aetna Better Health of Texas does not require a schedule but will accept any schedule listed in the EVV policy handbook.

Information on the Variable schedules can be found in the EVV policy handbook located here: <https://www.hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook/4000-evt-system-setup#4610>

As always, do not hesitate to contact your Aetna Better Health of Texas Provider Relations Representative with any questions or comments.

STAR (Medicaid)

Bexar area

**1-800-248-7767** (TTY: 711)

Tarrant area

**1-800-306-8612** (TTY: 711)

STAR Kids

Dallas and Tarrant areas

**1-844-787-5437** (TTY: 711)

Thank you for your valued partnership in caring for our Aetna Better Health Members.

Sincerely,

Provider Services and Chief Medical Officer  
Aetna Better Health of Texas