



We are happy to announce that **Aetna Better Health of Texas** will begin to provide you with monthly **Gaps in Care Report** through Availity. Each month you will be able to log into your Availity account and review members due or overdue for preventive and chronic condition care.

We are excited about the increase in online interactions available to support you as you provide services to our members. **If you are not registered, we recommend that you do so as soon as possible.**

To learn more about the Availity portal registration, click the link below:

<https://apps.availity.com/availity/Demos/Registration/index.htm>

To learn more about Availity Provider Portal with ABHTX features, visit the following link

<https://www.aetnabetterhealth.com/texas/providers/portal.html>

### **Coming Soon to Availity**

- Texas Health Steps Report (EPSDT)

For any customer support for Availity registration, login, and technical issues please contact Availity Client Services at **1-800-282-4548** M-F 7am to 7pm central.

If you should need other technical support, please contact Providers Relations at:

Medicaid STAR:

Bexar: **1-800-248-7767**

Tarrant: **1-800-306-8612**

CHIP:

Bexar: **1-866-818-0959**

Tarrant: **1-844-787-5437**

Medicaid STAR Kids

Tarrant: **1-800-245-5380**

We value your partnership.