



AETNA BETTER HEALTH® OF MICHIGAN

February 9, 2024

PROVIDER NOTIFICATION

Dear Provider Partners in Care,

As part of our ongoing commitment to enhancing whole person care and the overall well-being of our members, we want to inform you about the various resources available to you through Aetna Better Health to support individuals living with **Chronic Kidney Disease**. Attached, you will find your Aetna **Chronic Kidney Disease Provider Toolkit**. Within it, are resources for you and your Care Team to review on critical laboratory tests to assess kidney function and kidney damage, CKD materials you can hand out to members with a diagnosis of diabetes or hypertension and National Kidney Foundation materials that will help you make the most informed clinical decisions during standard patient care.

As part of your routine care operations, we are **calling to action** all provider partners to incorporate two laboratory tests to assess kidney health for all patients presenting with **Hypertension** or **Diabetes**:

- **Estimated Glomerular Filtration Rate (eGFR)**
- **Urine Albumin Creatinine Ratio (uACR)**

Did you Know? Aetna can help you schedule your patients for kidney assessments and other needed services? Aetna performs live outreach calls, sends text campaigns and coordinates transportation for your Aetna patients. You can call on behalf of a member or have the member contact Aetna for support at **855-737-0770**.

Do you have a Patient with CKD that would benefit from connecting with a CHW?

Aetna's Community Health Workers are our trusted frontline public health team that provides optimal health care services to members in need. They perform assessments to determine if someone is experiencing social determinates of health and are in the field working to help enrollees transient, homeless or unable to reach. CHWs connect members living with Chronic Conditions (such as CKD) and work to enroll them in Aetna's Clinical Care Management Services (RN, LPCs, Behavioral Health SWs) to

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28588 Northwestern Hwy, Suite 380B
Southfield, MI 48034
1-866-316-3784



help manage their current conditions, while preventing the development of new health challenges. If your patient needs support, Aetna's Community Health Worker Team can be reached at **(734)-780-5311** or contact our CHW Team Supervisor Eboni Nichols at NicholsE1@CVSHealth.com

Thank you for your continued partnership and superior care to our most valued enrollees.

Warm Regards,



Dr. Jacqueline R. Simmons
Aetna Better Health of Michigan
Chief Medical Officer