

December 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

Effective 1/18/2022, ABHLA is adopting a new Sterilization and Hysterectomy Policy to align with the requirements set forth by [42 CFR §441.250 - 441.259](#), including the receipt of a state-approved consent form properly executed per state requirements, and on the applicable fee schedule or contracted/negotiated rate. ABHLA allows ancillary providers and hospitals to submit claims without the hard copy consent if the provider performing the sterilization has submitted a valid sterilization consent and was reimbursed for the procedure.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.

A Reminder about the Medicaid Provider Enrollment Portal:

Don't delay in registering and submitting an enrollment application through the Louisiana Medicaid Provider Enrollment portal. Any existing Medicaid provider that does not complete the enrollment and screening process through the portal by March 31, 2022, will risk claim denials and disruption in patient care. Medicaid Provider Enrollment Portal assistance is available Monday through Friday 8:00 am – 5:00 pm. Please contact (833) 641-2140 for assistance.