

Tip Tuesday

February 18, 2020

Below is a friendly reminder of benefit limits that reset each calendar year:

- Physical Therapy, Speech Therapy and Occupational Therapy services provided by a NON EPSDT provider to members over 21 years of age are subject to 20 visits per calendar year for each type of service:
 - PT – 20 visits
 - ST – 20 visits
 - OT – 20 visits
- Chiropractic Services are subject to 26 visits per calendar year.
- Methadone Inductions are subject to 4 events per calendar year.

Certain circumstances that warrant medical necessity criteria can be authorized by contacting the prior authorization department.

REMINDER...

Effective **January 01, 2020**, a certified Centralized Credentialing Verification Organization (CVO), Center Care, will be responsible for credentialing our network of providers.

Should you have any questions, you can contact Centercare directly at (270) 745-1517 or (800) 972-7038.

You can contact us @

1-855-454-0061 or email us

kyproviderRelations@aetna.com



Aetna Better Health® of Kentucky
2020 Provider Manual
Updated: October 1, 2019



Prior Authorization Department

Medical **1-855-454-5579**

Outpatient Behavioral Health
1-855-301-1564

Behavioral Health Psychological and
Neuropsychological Testing
1-844-855-0699



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