

## PROVIDER NOTICE - Via Fax/Email

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**Subject: Provider and Hospital Directories Survey**

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Aetna Better Health of Kentucky is dedicated to providing our members with accurate and up to date information about the providers we list in our online directory database. This quick survey will allow us to ensure our directory information is current to allow our members to get the care they are seeking in a timely manner. We appreciate you taking the time to check our provider directory, and provide any updates or changes to the information.

We are using this survey for our NCQA accreditation and would like to request a timely response to this survey with a due date no later than two weeks from today.

**SPECIAL NOTE:**

- Once you click on the link below, please make sure you have time to complete the survey (approximately 5 minutes). **You can only access the survey one time.** If you exit prior to completing all questions, you will not be able to go back to the survey at a later time.
- You will need to enter your provider's NPI number on this survey. Thank you.
- The survey can be completed at the following link:

<https://s.surveyplanet.com/58c1516ca6d28253c092f5a1>

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