

AETNA BETTER HEALTH® OF KENTUCKY

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To: Network Providers

Fax: <<location fax>>

In the News:

1. Change of Check Run Date
2. Updated Provider Relations Representative Listing

1. Aetna Better Health of Kentucky is deploying standard system maintenance **the weekend beginning October 06, 2017**. As a result of this standard maintenance, the check run paid date on **October 10, 2017; will be delayed one day, to October 11, 2017**.
2. Attached is our updated Provider Relations Representative Listing, to be effective **October 02, 2017**. Please check the listing to determine your current Provider Relations Representative.

AEFX00022_09_29_17

Who is my Provider Relations Representative? - Effective October 02, 2017

Region	Provider Representative	Telephone	Email	State
1	Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	n/a
2	Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Indiana
3	Joann Rose-Marston	(859) 669-6217	Jxrose@aetna.com	n/a
4	Sherry Farris	(513) 218-7725	Sxfarris@aetna.com	Tennessee
5	Sammie Asher	(606) 401-1573	AsherS@aetna.com	All Other States
6	Holly Smith	(815) 641-7411	SmithH3@aetna.com	Ohio
7	Jacqulyne Pack	(606) 331-1075	Jmpack@aetna.com	West Virginia
8	Krystal Risner	(606) 687-0310	Risnerk@aetna.com	Virginia

Regions Map



List of Counties by Regions

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe

Effective 10.02.2017