

## AETNA BETTER HEALTH® OF KENTUCKY

Please note our newly formatted fax blast – A copy of this communication is available on our website:  
[www.aetnabetterhealth.com/kentucky](http://www.aetnabetterhealth.com/kentucky), go to Provider News

### PROVIDER NEWSFLASH – FRIDAY, MAY 05, 2017 – PAGE 1 OF 1

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**To:** All Network Providers

**Fax:** <<location fax>>

**In the News:** 1. New Format for our Provider Relations Representative List

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Aetna Better Health has realigned our Provider Relations Representative Team to be more efficient within the provider community. We will be splitting into Hospital and non-Hospital teams.

This realignment will take place on **Monday May 8, 2017**. To eliminate any disruption in the work that is currently being done, there will be a soft transfer over the next 30 days on any outstanding items that are already in process.

Please refer to the attached updated “Who is my Provider Relations Representative?” listing, to find out if you will have a new provider relations representative. Just reminder, if you are currently working with another Provider Representative that work will continue with a soft transfer over the next 30 days.

You will also find this updated list on our website at [www.aetnabetterhealth.com/kentucky](http://www.aetnabetterhealth.com/kentucky), you will find this listing on the “For Providers” page. A copy is also found under “For Providers” and click on “Document Library”.

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## Who is my Provider Relations Representative?

PR Rep	Telephone	Email	Provider Type	Regions (Counties listed below)	Other States
Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	Hospitals**	1, 2, 3b	IN
Sherry Farris	(513) 218-7725	Sxfarris@aetna.com	Hospitals**	3a, 4, 5	TN
JoAnn Rose-Marston	(859) 669-6217	Jxrose@aetna.com	Hospitals**	6, 7, 8	OH, VA, WV
Danette Matthews	(502) 269-2040	Matthewsd@aetna.com	Non-Hospitals & Baptist	1 & 2	VA
Phillip Kemper	(502) 719-8604	Pxkemper@aetna.com	Non-Hospitals	3 & 6	IN
Abbi Wilson	(270) 498-1443	Axwilson4@aetna.com	Non-Hospitals	4 IPAs	
Tanura Moss	(859) 381-7404	MossT2@aetna.com	Non-Hospitals	5	TN & All Others
Holly Smith	(815) 641-7411	SmithH3@aetna.com	Non-Hospitals	7	OH, WV
Jacquylne Pack	(606) 331-1075	Jmpack@aetna.com	Non-Hospitals	8	
Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Behavioral Health	CMHC, Baptist Health Behavioral Health	

### Regions Map



### List of Counties by Region

<b>Region 1</b>	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
<b>Region 2</b>	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
<b>Region 3a</b>	Carroll, Bullitt, Henry, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
<b>Region 3b</b>	Breckenridge, Hardin, Larue, Marion, Meade, Grayson, Jefferson
<b>Region 4</b>	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
<b>Region 5</b>	Anderson, Boyle, Clark, Estill, Franklin, Garrard, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Powell, Rockcastle, Bourbon, Fayette, Harrison, Nicholas, Owen, Scott, Woodford
<b>Region 6</b>	Boone, , Campbell, , Gallatin, Grant, Kenton, Pendleton
<b>Region 7</b>	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan,
<b>Region 8</b>	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe
<b>*IPAs</b>	The Physicians Network (TPN), Kentucky Primary Care Association (KYPCA), The Association of Primary Care Physicians (APCP)
<b>**Hospitals</b>	The hospital PR Rep handles the hospital systems, this includes the physician or other specialty groups tied to the hospital