


# NETWORK NOTICE

 Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	<b>Date:</b>	2/1/2021
	<b>To</b>	All Network Providers
	<b>From</b>	Provider Experience
	<b>Subject</b>	Prior Authorization Guidance

## Prior Authorization Guidance

As a reminder, per the directive of Department for Medicaid Services, Aetna Better Health has made the following Authorization updates.

Beginning today, February 1, 2021 Aetna Better Health will apply their full utilization management (UM) programs, including prior authorizations for all outpatient Medicaid services, **except:**

- Those with a COVID diagnosis.
- Outpatient substance use
- Behavioral health services are excluded
- All inpatient Medicaid services provided by Kentucky Medicaid enrolled inpatient hospitals (Provider Type 01), this includes both participating and nonparticipating providers

Notification requirements will remain in place for inpatient services in order to facilitate care management, COVID reporting/tracking, and discharge planning

The Concurrent Review process will remain in place for non-COVID diagnoses to support discharge planning, placement of members, care management, and facility capacity

In order to facilitate provider payment, requirements for prior authorization of non-Kentucky Medicaid enrolled providers will remain in place

## Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

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